



New Water Service

Business Hours

Mon	Closed
Tues	8 – 4
Wed	8 – 3
Thur	8 – 4
Fri	8 – 4

TURN ON'S ARE USUALLY DONE BETWEEN 8:00A.M. & 12:00P.M.

If you are establishing new water service, DPW requests that someone be present at the home when the water is turned on due to possible leaks, faucets left on, etc.

If you are UNABLE to be present when the water is turned on, please note that the following may occur.

IF OUR SERVICE CREW SEES THAT THE METER IS TURNING RAPIDLY
(Possible faucets left on, etc.) **THEY WILL DO THE FOLLOWING:**

- 1. EITHER THE METER WILL REMAIN LOCKED OFF**
- (OR)**
- 2. WE WILL LEAVE THE METER ON AND TURN THE CUSTOMER VALVE OFF, IF ACCESSIBLE**

*If we need to return after the initial request to turn the water on
please be advised that a service call will be assessed.*

REMINDER: Make sure all faucets, spigots, etc. are in the off position before your scheduled turn on.

***Please Note:* MINIMUM MONTHLY WATER CHARGE:**

The minimum monthly water charge of \$21.95 is applied to your account the day your water service begins. Whether your service starts in the middle of the month or the last day of the month, your account is charged the minimum fee, these charges are not pro-rated.

There is a 24 hour turn around on all work orders. Please make sure you give us advance notice when you would like the service turned on.

Dear New Member:

Welcome to Doney Park! Doney Park Water Company is a member-owned water cooperative. When you sign up for water service with us, you become part owner of this Company. You are joining approximately 3,300 other members who receive water service through the cooperative.

The cooperative is governed by a member-elected Board of Directors. Elections are held annually. Monthly board meetings are open to all members. A schedule of meeting dates is posted online at www.doneyparkwater.com as well as on the bulletin board in the office lobby. If you would like more information, or are interested in running for the Board, please ask a staff member.

Attached is an application for water service. Please complete it as completely and accurately as possible. Our staff members will be happy to assist you with any questions you may have.

Following is a break-down of our fees:

Total to set up water service = **\$125.77***

\$5.35 One-time non-refundable membership fee+ tax

We provide water to members of the cooperative only. You must be a member to receive service from Doney Park Water.

\$37.42 One-time non-refundable Establishment charge + tax

This is basically a “trip charge” to read and turn on/leave on the meter.

\$83.00 Security deposit: 100% refundable with interest after 12 consecutive months of on-time payments.

*If you are already a member, the total to set up new service is **\$120.42**

We have several information sheets available for you on topics such as required shut-off valves, easement information and backflow prevention. Please ask a staff member if you would like a copy.

Again, welcome to Doney Park! We are glad to have you as a new member!

Sincerely,

Doney Park Water

“A Member-Owned Cooperative”

Board of Directors

DONEY PARK WATER
(Hereinafter Company)
5290 E. Northgate Loop
Flagstaff, Arizona 86004
(928) 526-1080

AGREEMENT FOR WATER SERVICE (OWNER)

Company agrees to sell and deliver to the undersigned (Customer), and Customer agrees to purchase and receive from Company (**INITIAL ONE OF THE FOLLOWING**):

- Other/Commercial**(Restaurant, Business, etc) (C)
 Multi Family(Guest Quarters, In Law Quarters) (C)
 Single Family Residential(No Guest Quarters, No In Law Quarters) (R)

water service through a _____ inch meter and service connection to the following service location:
(DPW will fill in meter size)

(Service Address)

Customer and Company agree as follows:

1. Customer shall comply with the Application for Membership and for Water Service and the Tariffs of Company as approved by the Arizona Corporation Commission (ACC), and such Application and Tariffs are incorporated herein by this reference.
2. Bills and charges for water service will be computed in accordance with Company's authorized Tariffs on file with the ACC, as amended from time to time, and Customer agrees to pay all such bills and charges when due and payable.
3. Customer assumes responsibility for inspecting, installing, and maintaining any piping or other water facilities on Customer's side of the meter and complying with all applicable governmental and industry standards; making certain all water-using facilities are turned off before water service is started or terminated; safeguarding all Company property installed in or on the premises; ensuring all Company property (including meter) in or on the premises is unobstructed and accessible to Company; ensuring that meters are set on the property line closest to the main line tap, accessible by vehicle by way of a recorded ingress/egress easement and **not fenced in or otherwise obstructed from access** by way of the easement; exercising reasonable care to prevent loss or damage to Company property; paying for loss of or damage to Company property caused by Customer; and properly installing, maintaining, repairing, and annually testing any mandated backflow prevention assembly (BPA) and providing Company certification thereof. **Prior to receiving water service from Company, customer agrees to install a shut-off valve on their side of the meter, if one does not exist on this property. The customer's shut-off valve must be a brass curb stop type valve (no gate valves, ball valves or stop and waste valves are allowed) located within 18" of the water meter on the customer's side of the meter.** It must be buried at a depth of at least three feet and must be enclosed in a 4" access tube with protective caps on the top and bottom. If a valve already exists, it must be properly functioning and accessible.
Initial here: _____
4. Company will endeavor to maintain a minimum water pressure of 20 pounds per square inch gauge at the point of delivery, but does not guarantee continuous uninterrupted service or service at a specific water pressure or gallons per minute flow rate. Company does not warrant nor guarantee the availability of water for fire fighting purposes.
5. Company shall not be liable for damages occasioned by interruptions or failure to commence service or unsatisfactory service, or any claim arising out of this Agreement caused by the negligence of third persons or forces beyond the control of Company or incident to interruptions necessary for repairs or changes in Company's production, storage, transmission or distribution facilities.
6. Company is not responsible for any damage, and Customer shall pay for the cost of lost water, due to leaks or line breaks on Customer's side of the point of delivery.

7. Water furnished by Company shall be used only on Customer's premises and only for domestic purposes. Customer will not sell or furnish water to any other person or permit any other person to use same.

8. If a critical water condition is determined by Company or a public agency, Customer shall use water only for those purposes specified by Company.

9. Customer shall grant Company, in a form acceptable to Company and at no cost to Company, adequate easements and rights of way of at least twenty (20) feet in width to ensure proper water service to the premises. Duly authorized agents of Company shall have access, at all reasonable hours, to the premises for the purpose of operating, maintaining, repairing and replacing the Company's utility facilities, for reading or testing meters, for hazard evaluation surveys, to determine the presence of unprotected cross-connections, and to inspect and inventory backflow prevention assemblies (BPA)s. Customer shall maintain the easements and rights of way granted to Company so that they are unobstructed and accessible to Company.

10. All water facilities installed on Company's side of the meter, including meter, vault and its contents, shall become and remain the sole and exclusive property of the Company upon acceptance by Company and Customer shall have no right, title, or ownership interest thereto whatsoever.

11. Company may refuse service or disconnect service, in the manner approved by the ACC, if Customer fails to make payment for service when due or to otherwise comply with this Agreement or any duly adopted Company or ACC rule or regulation governing water service.

12. Customer shall enter into a separate main extension agreement if required by Company pursuant to the applicable rules and regulations of the ACC.

13. Customer has no right to transfer any meter installed hereunder to another parcel or permit water service to be provided to a separate parcel or dwelling through any meter and/or service connection installed hereunder.

14. The meter regulating sales to the Property shall be located at the Property line of Customer. Customer warrants and represents that the location agreed upon for the placement of the meter and service connection is located at the Property line of, or on, the Property to be served. Where the meter and/or service line location is changed either: (a) at the request of Customer; or (b) due to alterations on, or to, Customer's Property, including, but not limited to, fencing of property that would fence in the meter causing meter to no longer be accessible by vehicle from an ingress/egress easement, voluntary changes in boundary location (as in the case of lot splits), Customer shall provide and have installed at Customer's sole expense, all materials necessary for relocating the meter and/or service line and Company may charge Customer all costs, including, but not limited to, materials, labor and overhead, incurred in such relocation. Customer shall not change a meter and/or service location without consent of Company and shall notify Company of an intended change at least forty-five (45) days prior to effectuating the change.

15. Customer shall execute a Notice and Agreement of Conditional Water Service (ATTACHED).

16. Amounts paid by Customer as a Customer Deposits or Meter and Service Connection Charge, if any, shall be refunded in accordance with ACC rules and Company's Tariffs. Other amounts paid by Customer, such as a Membership Fee, a Development Fee, or an Establishment Charge, if any, are non-refundable.

17. FAILURE TO COMPLY WITH THE TERMS OF THIS AGREEMENT, INCLUDING THE APPLICATION, RULES, REGULATIONS AND TARIFFS INCORPORATED BY REFERENCE MAY RESULT IN THE TERMINATION OF WATER SERVICE.

18. This Agreement shall be binding and effective on the date set forth below when fully executed by Company and Customer and shall be binding on the heirs, successors and assigns of the parties, provided Customer shall not assign or convey this Agreement in whole or in part. Time is of the essence in the performance of all obligations created hereunder.

19. This Agreement shall continue in force until canceled by at least three (3) days notice by either party to the other, unless a different period of notice or minimum obligation is specifically provided in the service termination policy or the particular schedule or contact under which Customer receives service.

20. This Agreement sets forth the full and entire agreement of the parties and may be altered, amended or supplemented only in writing.

Dated this _____ day of _____, 20_____.

Customer(s):

By: _____

By: _____

Doney Park Water
(Company):

By: _____



MANDATORY
BACKFLOW HAZARD INSPECTION CHECKLIST

This form needs to be completed and returned, even if nothing has changed since it was last completed. This checklist is used as part of the Doney Park Water's Cross-Connection Control Program. Its purpose is to help identify backflow hazards and possible cross-contaminations that could develop, allowing pollutants, contaminants, and/or water of questionable quality to enter the potable water system.

This program is designed to protect the water system and the consumer. It is therefore required, and to the benefit of the consumer, to accurately complete and return this checklist **pursuant to Tariff Sheet No. 13a, requirement No. 6.** Visit http://doneyparkwater.com/tariffs_rates.htm for complete Tariff information.

Name on Account: _____ Account#: _____

Service Address: _____

Code Please check each item below that applies to the service address

- A Alternative septic system (does *not* apply to standard septic systems)
- B Auxiliary water supply (storage tanks, cisterns, well, Rio de Flag, gray water system, etc.)
- C Cottage Industry Activity (auto repair, kennels, grooming, etc.)
- D Fire sprinkler system
- E Horses / Livestock
- F Irrigation / Sprinkler / Drip system
- G Medical lab / Dental lab, etc.
- H Photo developing lab
- I Solar water or hot water heating
- J Swimming pool or Spa
- K Water treatment unit (water softener R/O unit etc.)
- L Water using or water-cooled equipment (radiant heat, etc.)
- MD Multiple Dwellings (capable of overnight stay, guest house, rental, etc.)
 - Commercial account
 - Other (describe below)
- NA None of the above

Comments/Other Information: _____

I certify that I have accurately completed this checklist.

Date: _____ Signature: _____